



Government of India

R F D

(Results-Framework Document)
for

BUREAU OF INDIAN STANDARDS

(2014-2015)

Section 1: Vision, Mission, Objectives and Functions

Vision

The Bureau of Indian Standards (BIS), the National Standards Body of India, resolves to be the leader in all matters concerning Standardization, Certification and Quality.

Mission

BIS Act 1986 provides for the establishment of a Bureau for the harmonious development of the activities of standardization, marking and quality certification of goods and for matters connected therewith or incidental thereto.

Objectives

1. To formulate need based standards and participate in International Standardization.
2. To satisfy the customer's need for quality and safety of goods and services through operation of Certification Schemes (Product Certification, Registration, Management System Certification, Hallmarking) of BIS.
3. To test samples generated through product certification scheme of BIS
4. To organize Training Programmes for Industry to enable & encourage them to produce quality goods.
5. To generate awareness on standards, standard mark, and safety & quality of products through Seminars, Awareness Programmes and Publicity Campaigns.
6. To improve the quality and competitiveness of Indian industry and thereby enhance export of Indian goods and services through conformance to Indian Standards and acceptance of BIS mark by importers.
7. To improve transparency in functioning and thereby allowing greater participation of stakeholders in various activities of BIS.

Functions

- 1 The Bureau of Indian Standards was established through an Act of Parliament known as THE BUREAU OF INDIAN STANDARDS ACT 1986. The major functions of Bureau of Indian Standards are to: establish, publish and promote the Indian Standard, in relation to any article or process;
- 2 recognize as an Indian Standard, any standard established by any other Institution in India or elsewhere, in relation to any article or process;
- 3 specify a Standard Mark to be called the Bureau of Indian Standards Certification Mark which shall be of such design and contain such particulars as may be prescribed to represent a particular Indian Standard;
- 4 grant, renew, suspend or cancel a licence for the use of the Standard Mark
- 5 seek recognition of the Bureau and of the Indian Standards outside India on such terms and conditions as may be mutually agreed upon by the Bureau with any corresponding institution or organization in any country

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[1] 1. To formulate need based standards and participate in International Standardization.	35.00	[1.1] Formulation of standards	[1.1.1] Standards Notified in Gazette	No.	20.00	340	320	300	280	250
		[1.2] Standards Formulated within Time norms	[1.2.1] Percentage of standards formulated within time norms	%	5.00	79	75	70	65	60
		[1.3] Review of existing standards	[1.3.1] Decision Taken on Review Status	No.	5.00	3600	3400	3200	3000	2800
		[1.4] Action on Feedback on Standards	[1.4.1] % of feedback on which decision taken by Technical Committee	%	3.00	75	70	68	65	60
		[1.5] Participation in International Standardization	[1.5.1] % of ballots casted as 'P' members	%	2.00	95	90	85	80	75
[2] 2. To satisfy the customer's need for quality and safety of goods and services through operation of Certification Schemes (Product Certification, Registration, Management System Certification, Hallmarking) of BIS.	35.00	[2.1] Grant of Product Licences	[2.1.1] New Licence Granted (including Registration)	No.	15.00	5000	4800	4500	4200	4000
		[2.2] Jeweller Licences Granted	[2.2.1] New Licence Granted	No.	5.00	2000	1800	1600	1400	1200
		[2.3] Management System Licences Granted	[2.3.1] New Licence Granted	No.	5.00	500	400	300	200	100
		[2.4] Granted Licences granted within Time Norms	[2.4.1] Percentage of licences granted within time norms	%	5.00	55	50	45	40	35
		[2.5] Review Meetings with licensees	[2.5.1] No. of meetings organized(Product + System)	No.	5.00	20	18	15	12	09

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[3] 3. To test samples generated through product certification scheme of BIS	3.00	[3.1] Percentage of Samples tested by BIS Testing and Calibration Centres of the total samples received in BIS (in numbers)	[3.1.1] Percentage of Samples tested by BIS Labs (in numbers)	%	1.00	64	60	58	56	54
		[3.2] Percentage of Samples tested by BIS Testing and Calibration Centres of the total samples received in BIS (in value terms)	[3.2.1] Percentage of Samples tested by BIS Labs (in value terms)	%	2.00	31	28	27	26	25
[4] 4. To organize Training Programmes for Industry to enable & encourage them to produce quality goods.	2.00	[4.1] Organizing Training Programmes	[4.1.1] Training Programmes organized	No.	2.00	100	80	70	60	50
[5] 5. To generate awareness on standards, standard mark, and safety & quality of products through Seminars, Awareness Programmes and Publicity Campaigns.	5.00	[5.1] Seminars, Awareness Programmes and Publicity Campaign	[5.1.1] Programmes organized(Consumer+ Hallmarking)	No.	3.00	165	145	125	110	100
		[5.2] Feedback on above programmes	[5.2.1] Percentage of participant satisfied with the programme	%	2.00	78	67.5	60	52.5	45
[6] 6. To improve the quality and competitiveness of Indian industry and thereby enhance export of Indian goods and services through conformance to Indian Standards and acceptance of BIS mark by importers.	1.00	[6.1] Setting up of Trade Facilitation Cell	[6.1.1] Start Functioning	Date	1.00	30/06/2014	31/07/2014	31/08/2014	30/09/2014	30/11/2014

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[7] 7. To improve transparency in functioning and thereby allowing greater participation of stakeholders in various activities of BIS.	6.00	[7.1] IT Up gradation	[7.1.1] Appointment of a Consultant to assist BIS in implementation of an integrated software solution for all key business processes	Date	1.00	30/04/2014	31/05/2014	30/06/2014	31/07/2014	31/08/2014
			[7.1.2] Development of Software Modules	No.	2.00	5	4	3	2	1
			[7.1.3] Online system to accept licence application through a web enabled Certification Marks Management System	Date	1.00	30/09/2014	31/10/2014	30/11/2014	31/12/2014	31/01/2015
		[7.2] Increased Market Surveillance of BIS certified products	[7.2.1] Appointment of Agency at National/Regional Level	Date	1.00	30/09/2014	31/10/2014	30/11/2014	31/12/2014	31/01/2015
			[7.2.2] Systematic drawl of market samples through computerized software	Date	1.00	30/11/2014	31/12/2014	31/01/2015	28/02/2015	31/03/2015
* Efficient Functioning of the RFD System	3.00	Timely submission of Draft RFD for 2014-2015 for Approval	On-time submission	Date	2.0	15/05/2014	16/05/2014	19/05/2014	20/05/2014	21/05/2014

* Mandatory Objective(s)

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Timely submission of Results for 2013-2014	On-time submission	Date	1.0	01/05/2014	02/05/2014	05/05/2014	06/05/2014	07/05/2014
* Enhanced Transparency / Improved Service delivery of Ministry/Department	3.00	Rating from Independent Audit of implementation of Citizens' / Clients' Charter (CCC)	Degree of implementation of commitments in CCC	%	2.0	100	95	90	85	80
		Independent Audit of implementation of Grievance Redress Management (GRM) system	Degree of success in implementing GRM	%	1.0	100	95	90	85	80
* Administrative Reforms	7.00	Update organizational strategy to align with revised priorities	Date	Date	2.0	01/11/2014	02/11/2014	03/11/2014	04/11/2014	05/11/2014
		Implementation of agreed milestones of approved Mitigating Strategies for Reduction of potential risk of corruption (MSC).	% of Implementation	%	1.0	100	90	80	70	60
		Implementation of agreed milestones for ISO 9001	% of implementation	%	2.0	100	95	90	85	80
		Implementation of milestones of approved Innovation Action Plans (IAPs).	% of implementation	%	2.0	100	90	80	70	60

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 12/13	Actual Value for FY 13/14	Target Value for FY 14/15	Projected Value for FY 15/16	Projected Value for FY 16/17
[1] 1. To formulate need based standards and participate in International Standardization.	[1.1] Formulation of standards	[1.1.1] Standards Notified in Gazette	No.	437	547	320	345	350
	[1.2] Standards Formulated within Time norms	[1.2.1] Percentage of standards formulated within time norms	%	81.92	91.77	75	80	82
	[1.3] Review of existing standards	[1.3.1] Decision Taken on Review Status	No.	3734	4436	3400	3700	3800
	[1.4] Action on Feedback on Standards	[1.4.1] % of feedback on which decision taken by Technical Committee	%	--	71.45	70	75	75
	[1.5] Participation in International Standardization	[1.5.1] % of ballots casted as 'P' members	%	--	95.13	90	95	95
[2] 2. To satisfy the customer's need for quality and safety of goods and services through operation of Certification Schemes (Product Certification, Registration, Management System Certification, Hallmarking) of BIS.	[2.1] Grant of Product Licences	[2.1.1] New Licence Granted (including Registration)	No.	2964	3580	4800	5200	5500
	[2.2] Jeweller Licences Granted	[2.2.1] New Licence Granted	No.	1925	1854	1800	2200	2400
	[2.3] Management System Licences Granted	[2.3.1] New Licence Granted	No.	83	86	400	550	600
	[2.4] Granted Licences granted within Time	[2.4.1] Percentage of licences granted	%	53.10	55.20	50	58	60

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 12/13	Actual Value for FY 13/14	Target Value for FY 14/15	Projected Value for FY 15/16	Projected Value for FY 16/17
	Norms	within time norms						
	[2.5] Review Meetings with licensees	[2.5.1] No. of meetings organized(Product + System)	No.	11	25	18	20	20
[3] 3. To test samples generated through product certification scheme of BIS	[3.1] Percentage of Samples tested by BIS Testing and Calibration Centres of the total samples received in BIS (in numbers)	[3.1.1] Percentage of Samples tested by BIS Labs (in numbers)	%	--	59.23	60	65	66
	[3.2] Percentage of Samples tested by BIS Testing and Calibration Centres of the total samples received in BIS (in value terms)	[3.2.1] Percentage of Samples tested by BIS Labs (in value terms)	%	--	32	28	33	35
[4] 4. To organize Training Programmes for Industry to enable & encourage them to produce quality goods.	[4.1] Organizing Training Programmes	[4.1.1] Training Programmes organized	No.	77	84	80	110	120
[5] 5. To generate awareness on standards, standard mark, and safety & quality of products through Seminars, Awareness Programmes and Publicity Campaigns.	[5.1] Seminars, Awareness Programmes and Publicity Campaign	[5.1.1] Programmes organized(Consumer+ Hallmarking)	No.	227	173	145	170	175
	[5.2] Feedback on above programmes	[5.2.1] Percentage of participant satisfied with the programme	%	--	75	67.5	80	82

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 12/13	Actual Value for FY 13/14	Target Value for FY 14/15	Projected Value for FY 15/16	Projected Value for FY 16/17
[6] 6. To improve the quality and competitiveness of Indian industry and thereby enhance export of Indian goods and services through conformance to Indian Standards and acceptance of BIS mark by importers.	[6.1] Setting up of Trade Facilitation Cell	[6.1.1] Start Functioning	Date	--	--	31/07/2014	--	--
[7] 7. To improve transparency in functioning and thereby allowing greater participation of stakeholders in various activities of BIS.	[7.1] IT Up gradation	[7.1.1] Appointment of a Consultant to assist BIS in implementation of an integrated software solution for all key business processes	Date	--	--	31/05/2014	--	--
		[7.1.2] Development of Software Modules	No.	--	--	4	--	--
		[7.1.3] Online system to accept licence application through a web enabled Certification Marks Management System	Date	--	--	31/10/2014	--	--
	[7.2] Increased Market Surveillance of BIS certified products	[7.2.1] Appointment of Agency at National/Regional Level	Date	--	--	31/10/2014	--	--
		[7.2.2] Systematic drawl of market samples through computerized software	Date	--	--	31/12/2014	--	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 12/13	Actual Value for FY 13/14	Target Value for FY 14/15	Projected Value for FY 15/16	Projected Value for FY 16/17
* Efficient Functioning of the RFD System	Timely submission of Draft RFD for 2014-2015 for Approval	On-time submission	Date	--	--	16/05/2014	--	--
	Timely submission of Results for 2013-2014	On-time submission	Date	--	--	02/05/2014	--	--
* Enhanced Transparency / Improved Service delivery of Ministry/Department	Rating from Independent Audit of implementation of Citizens' / Clients' Charter (CCC)	Degree of implementation of commitments in CCC	%	--	--	95	--	--
	Independent Audit of implementation of Grievance Redress Management (GRM) system	Degree of success in implementing GRM	%	--	--	95	--	--
* Administrative Reforms	Update organizational strategy to align with revised priorities	Date	Date	--	--	02/11/2014	--	--
	Implementation of agreed milestones of approved Mitigating Strategies for Reduction of potential risk of corruption (MSC).	% of Implementation	%	--	--	90	--	--
	Implementation of agreed milestones for ISO 9001	% of implementation	%	--	--	95	--	--
	Implementation of milestones of approved Innovation Action Plans (IAPs).	% of implementation	%	--	--	90	--	--

* Mandatory Objective(s)

Section 4: Acronym

Sl.No	Acronym	Description
1	BIS	Bureau of Indian Standards
2	DDG	Deputy Director General
3	DoCA	Department of Consumer Affairs
4	IEC	International Electrotechnical Commission
5	IS	Indian Standard
6	ISO	International Organization for Standardization

Section 4: Acronym

Sl.No	Acronym	Description
7	IT	Information Technology
8	MoCA	Ministry of Consumer Affairs, Food and Public Distribution
9	OSL	Outside Labs
10	P-Member	Participating Member
11	T and C	Testing and Calibration
12	TBD	to be decided

Section 4: Acronym

Sl.No	Acronym	Description
-------	---------	-------------

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
1	[1.1.1] Standards Notified in Gazette	<p>BIS formulates Indian Standards for various sectors that have been grouped under 14 Departments like Chemicals, Food and Agriculture, Civil, Electro Technical, Electronics & Information Technology, Mechanical Engineering, Management & Systems, Metallurgical Engineering, Petroleum Coal & Related Products, Medical Equipment and Hospital Planning, Textile, Transport Engineering, Production & General Engineering and Water Resources. Any query/proposal on Standards formulation can be made to Activity Head Standardization or Head of the concerned Technical Department at BIS The activity involves Formulation of new and revised standards and review of existing Indian standards as per the provisions of the BIS Act 1986. This is done based on the needs of various stakeholders and also technological advancements. BIS participates in regional and international standardization</p>	Printed Standards are available for public use	No. of Standards Formulated	

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
1	[1.1.1] Standards Notified in Gazette	activities to safeguard India's interest by way of providing technical, policy and other input.	Printed Standards are available for public use	No. of Standards Formulated	
2	[1.2.1] Percentage of standards formulated within time norms	<p>Time Norms - Priority 1: 12 months, Priority 2: 18 months, Normal: 24 months</p> <p>Priority I: Whenever there is any demand from the government to prepare a standard on urgent basis or the need is felt by the Bureau, Standards Advisory Committee, Division Councils or Technical Committee for preparation of standard due to emergent need on urgent basis.</p> <p>Priority II: Those subjects which the BIS deems it fit to develop the standard on Priority which are not covered under Priority I.</p> <p>Normal: All other subjects not covered under Priority I or Priority II.</p>	It is calculated as % of standards formulated within time norms.	Measured in percentage	

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
3	[1.3.1] Decision Taken on Review Status	Suo-motto Review of Existing Standards -Standards are reviewed as considered necessary but at least once in five years to establish whether these are still current and to be reaffirmed or requires revision/ issuing of amendments or to be declared obsolete and withdrawn. The stage at which decision is taken regarding review status is considered as Standard Reviewed	Number of standards reviewed	Measured in numbers	
4	[1.4.1] % of feedback on which decision taken by Technical Committee	BIS gets feedback from various stake holders on existing Indian Standards or need for new standards. These feedback/ suggestions are referred to concerned technical committee for consideration and necessary action.	% of feedback on which decision has been taken by Technical Committee	Measured in percentage	
5	[1.5.1] % of ballots casted as 'P' members	As a 'P' member of various technical committees of ISO and IEC, it is obligatory to cast ballot for international standards at different stages of formulation.	% of ballots casted as 'P' members	Measured in percentage	Since its inception in 1947, the then ISI and now BIS has been an active member of International Organizations namely: International Organization for Standardization (ISO) and International Electro-technical Commission (IEC). It participates in various policy-

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
5	[1.5.1] % of ballots casted as 'P' members	As a 'P' member of various technical committees of ISO and IEC, it is obligatory to cast ballot for international standards at different stages of formulation.	% of ballots casted as 'P' members	Measured in percentage	making committees of these international standards bodies. BIS also holds secretariat of some of the important ISO Committees which are of trade interest to India. As member of ISO, BIS also takes active part in the development of International Standards with a view to protect the interests of Indian trade & industry.
6	[2.1.1] New Licence Granted (including Registration)	BIS is operating certification schemes related to products, for manufacturers, by grant of licence and surveillance thereafter.	The stage at which decision is taken to grant a licence is considered as "Grant of Licence."	Number of licences granted.	Product Certification Scheme provides third party assurance. It operates in an impartial, non discriminatory and transparent manner and aims at providing quality products to the consumer. Presence of BIS Standard Mark on a product indicates conformity to the relevant Indian Standard. Any query/proposal on Product Certification Scheme can be made to Activity Head for Certification or DOG of the Region or, Head of the concerned Branch office.

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
7	[2.2.1] New Licence Granted	BIS is operating a scheme for Hallmarking of Gold and Silver jewellery by grant of licence and surveillance thereafter.	The stage at which decision is taken to grant a licence is considered as "Grant of Licence."	Number of licences granted.	Hallmarking of Gold/silver Jewellery provide third party assurance to consumers on the purity of gold/silver jewellery or their fineness. Under the Scheme a jeweller has to obtain license from BIS to get his jewellery hallmarked. Assaying and Hallmarking (A&H) Centres where the purity of jewellery/ articles is assessed are recognized by BIS after ensuring that the Centres have required infrastructure for assaying and hallmarking. Queries relating to Hallmarking can be made to DOG (Hallmarking) or Head Hallmarking Department in the HQ or Head of the concerned Branch Office.
8	[2.3.1] New Licence Granted	BIS is operating certification schemes related to services for manufacturers/ organizations by grant of licence and surveillance thereafter.	The stage at which decision is taken to grant a licence is considered as "Grant of Licence."	Number of licences granted.	Management System Certification provides an assurance that an organization has the ability to meet the requirements consistently. BIS is operating Management System Certification Schemes for following Management

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
8	[2.3.1] New Licence Granted	BIS is operating certification schemes related to services for manufacturers/ organizations by grant of licence and surveillance thereafter.	The stage at which decision is taken to grant a licence is considered as "Grant of Licence."	Number of licences granted.	Systems in accordance with the international standard ISO/IEC 17021 :2006: a) Quality Management System as per IS/ISO 9001; b) Environmental Management System as per IS/ISO 14001 c) Occupational Health & Safety Management System as per IS 18001; d) Food Safety Management System as per IS/ISO 22000; e) Service Quality Management System as per IS 15700. Queries relating to Management Systems Certifications can be made to Activity Head for Management Systems or Head Management Systems Certification Department or DDG of the concerned Regional Office.
9	[2.4.1] Percentage of licences granted within time norms	Time Norms for Certification Activity A) Product Certification i) Scheme for Domestic Manufacturers a. Normal procedure: 4 months	% of licences granted within time norms	It is measured in percentage	

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
9	[2.4.1] Percentage of licences granted within time norms	<p>b. Simplified procedure: 1 month</p> <p>ii) Scheme for Foreign Manufacturers: 26 weeks (6 months)</p> <p>B) Hallmarking: 7 Working days</p> <p>C) Management System Certification: 3 Months</p>	% of licences granted within time norms	It is measured in percentage	
10	[2.5.1] No. of meetings organized(Product + System)	To take feed- back on various services provided by BIS, meetings with licences of product certification, management system certification are organized regularly	Review meetings with licences	No. of meetings.	
11	[3.1.1] Percentage of Samples tested by BIS Labs (in numbers)	<p>Samples are generated through BIS product certification scheme. These samples are tested in BIS Labs as well as BIS recognized Outside Labs. Under this success indicator BIS want to improve upon the number of samples tested by BIS T&Cs</p>	% of samples tested by BIS labs out of total samples received by BIS (in numbers)	It is measured in percentage	BIS has 8 laboratories at different locations catering to its product certification scheme only.
12	[3.2.1] Percentage of Samples tested by BIS Labs (in value terms)	<p>When samples are tested by OSLs, BIS is paying testing charges. However when samples are tested in BIS labs, though there is no transfer of funds, but BIS is also calculating the notional value of testing carried out by BIS. Under this success indicator BIS want to improve</p>	% of samples tested by BIS labs out of total samples received by BIS (in values)	% of samples tested by BIS labs out of total samples received by BIS (in values)	

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
12	[3.2.1] Percentage of Samples tested by BIS Labs (in value terms)	upon the value of samples tested by BIS T&Cs	% of samples tested by BIS labs out of total samples received by BIS (in values)	% of samples tested by BIS labs out of total samples received by BIS (in values)	
13	[4.1.1] Training Programmes organized	BIS is organizing training programmes on various Management Systems for Indian Industry, Govt. organizations, International participants etc.	Training Programmes conducted	Measured in numbers	Bureau of Indian Standards has set up National Institute of Training for Standardization (NITS) in the year 1995 to meet the training needs of industry, Government and Service sector. The institute is operating from its campus at NOIDA since May 2003 and through its training centres at Bangalore, Jaipur, Chennai, Mumbai and Kolkata.
14	[5.1.1] Programmes organized(Consumer+Hallmarking)	Generation of Awareness through Seminars and Awareness Programmes BIS strives to generate awareness on standards, standard mark and safety & quality of products through Seminars, Awareness Programmes and Publicity Campaigns.	No. of Consumer Awareness Programmes, Jewellers Awareness Programmes, Seminars, Publicity Campaigns organized.	No. of Programmes	

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
15	[5.2.1] Percentage of participant satisfied with the programme	At the end of each awareness programme, feedback is taken about the quality of the programme and satisfaction level of participants.	Percentage of participants satisfied with the programme	Measured in percentage	
16	[6.1.1] Start Functioning	To help the Indian industry in exporting their products in different countries, BIS has decided to set up a Trade Facilitation Cell	Target date has been fixed for starting the Facilitation Cell	Date	
17	[7.1.1] Appointment of a Consultant to assist BIS in implementation of an integrated software solution for all key business processes	Appointment of a consultant to guide BIS in the holistic development of software applications to address its present and future needs. The consultant shall also assist BIS in assessing the present and future data needs of BIS and help BIS in establishment of a BIS data centre, either within or outside BIS.	Target date has been fixed for appointment of the consultant	Date	The scope of work would broadly be the development of applications as detailed in the vision document as well as the IT infrastructure needed to support these applications which would include a data centre within or without BIS. Another aspect would be to fill in the gaps, if any, among the listed applications
18	[7.1.2] Development of Software Modules	Software Modules will be developed for Management all activities of BIS		Number	Modules for following activities are planned to be developed: - Certification - Standards formulation - Testing & Calibration Centres - Human Resource

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
18	[7.1.2] Development of Software Modules	Software Modules will be developed for Management all activities of BIS		Number	- Legal
19	[7.2.1] Appointment of Agency at National/Regional Level	A consultant will be appointed for preparing a scheme for taking help of public/NGOs for procuring market samples for BIS certified products		Date	The scheme is proposed to be based on public private partnership (PPP) model.
20	[7.2.2] Systematic drawl of market samples through computerized software	Finalization of software to prepare a list of sample to be drawn by public/ NGO		Date	

Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
---------------	-------	-------------------	-------------------	----------------------------	---	------------------------------------	---	--

Section 6: Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 12/13	FY 13/14	FY 14/15	FY 15/16	FY 16/17
1 Making available Indian Standards	Committee Members comprising of representatives from scientific institutions, consumer organizations, Government through various ministries.	Income from Sale of Standards	Rs in lakhs	1008.52	969.26	1150	TBD	TBD
2 Keeping pace with technological upgradation International Standardization	Committee Members comprising of representatives from scientific institutions, consumer organizations, Government through various ministries	No. of New and revised standards formulated	No.	330	547	340	345	350
3 Making available ISI marked products	Government in various ministries*, licensees, laboratories (both Govt. & private), accreditation bodies	No. of Operative Licensees (as on 31st March)	No.	26705	27887	27500	28000	28500
4 Making available Hallmarked Jewellery and artifact	Ministry of Consumer Affairs for creating Awareness, assaying & hallmarking centres (both Govt. & private), licensees, i.e., Jewellers and consumers	No. of Operative Licensees (as on 31st March)	No.	9872	12743	12500	13000	13500