



## SEMINAR ON ACHIEVING EXCELLENCE IN QUALITY - RAJIV GANDHI NATIONAL QUALITY AWARD

### INTRODUCTION

Bureau of Indian Standards (BIS) instituted Rajiv Gandhi National Quality Award in 1991 with a view to recognizing and encouraging Indian manufacturing and service sector organizations to strive for excellence and giving special recognition to those who are considered to be the leaders of quality movement in India. This award is intended to generate interest and involvement of Indian industry in quality programmes, drive our products and services to higher levels of quality and equip our industry to meet the challenges of domestic and international markets.

There is a general feeling in Indian Industry that with our present work culture, it is difficult to consistently achieve desired quality in our products and services. However, in spite of the adverse business environmental factors, award winners of Rajiv Gandhi National Quality Award have shown that they could become world class organizations and could play important role in global markets.

For making rapid strides in our economic growth, we need to have large number of organizations of such calibre and capability. For this purpose, Bureau of Indian Standards is organizing one day awareness programme on "Achieving Excellence in Quality - Rajiv Gandhi National Quality Award". Award winners will share their quality strategy and rich experience, which has led them to achieve excellence in quality and win this prestigious award.

**Financial Incentives** – For the year 2009 awards financial incentives in the form of cash awards will also be given. Organizations winning the BEST OF ALL Award would be given cash award of Rs. 500 000. Organizations winning the other awards would be given cash award of Rs. 100 000. Organization receiving the commendation certificates would be given cash award of Rs 50 000.

The advertisement for inviting applications for Rajiv Gandhi National Quality Awards for year 2009 has been released in leading news papers all over the country in third week of January 2010. The last date for receipt of completed application form is 26 February 2010.

The seminar will also be useful to prospective applicants as it will provide desired information to be included in various questions of the application form.

### WHO SHOULD ATTEND

The organizations who want to compete for Rajiv Gandhi National Quality Award will greatly benefit from this seminar. It is hoped that this seminar will not only help the organizations to assess their strengths and weaknesses, but also may find solutions to improve them.

### THE CURRICULUM & FACULTY

The seminar will be addressed by award winners of Rajiv Gandhi National Quality Award and experienced senior BIS officers.

### DATE, DURATION AND VENUE

DATE	VENUE	DURATION
08 February 2010	Hotel Palash Residency Opposite Dasahara Maidan, Near 45 Bungalow, T.T. Nagar, Bhopal – 462 016 Phone : 0755-2553066/ 76	(0930 – 1730 h)
09 February 2010	Hotel Kohinoor Continental Andheri Kurla Road, Andheri (E), Mumbai – 400 059	(0930 – 1730 h)
10 February 2010	Hotel Sojourn KB -23, Sector – III Salt Lake Kolkata – 700 098	(0930 – 1730 h)

DATE	VENUE	DURATION
10 February 2010	Hotel Fortune Manohar, Hyderabad.	(0930 – 1730 h)
11 February 2010	The Grand Bhagwati Seasons, Opp. Drive-in Cinema Kalawad Road, Rajkot 380005 Gujarat	(0930 – 1730 h)
11 February 2010	Hotel Savera Dr. Radhakrishnan Salai Chennai – 4	(0930 – 1730 h)
15 February 2010	Hotel Clark's Amer J.L. Nehru Mar, Jaipur Phone: 141-2550616/2550702	(0930 – 1730 h)

### PARTICIPATION FEE

Participation fee for the seminar is Rs 2500/- (Rupees two thousand five hundred only) plus Service Tax @ 10.3%, which includes cost of reference material, lunch/tea/coffee etc. The programme is on non-residential basis. Participation fee shall be paid by Demand Draft in favour of 'Bureau of Indian Standards' payable at New Delhi.

### REGISTRATION

The nomination(s) may be sent on the enclosed nomination form along with the fee to the following:

1. **For – All Programmes**  
Head (Management and Systems)  
Bureau of Indian Standards  
Manak Bhawan, 9, Bahadur Shah Zafar Marg  
New Delhi-110002  
Telefax No. 011 2323 1106  
**E-mail : [msd@bis.org.in](mailto:msd@bis.org.in); [hmsd@bis.org.in](mailto:hmsd@bis.org.in)**
2. **For – Jaipur Programme**  
Head (Jaipur Branch Office)  
Bureau of Indian Standards,  
Prithavi Raj Road,  
Opp-Bharat Overseas Bank Limited  
C-Scheme, Jaipur 302 001  
Tel: 0141-2223281, 2223283,2223284  
Fax: 0141-2223286  
**Email: [jbo@bis.org.in](mailto:jbo@bis.org.in)**
3. **For – Mumbai Programme**  
MSCO (Western Regional Office)  
Bureau of Indian Standards  
Manakalaya, E-9, MIDC, Behind Marol  
Telephone Exchange, Andheri (East)  
Mumbai – 400 093  
Tel : 022-28322078, 28327891, 28327892  
Fax : 022-28364820  
Grams : [wro@bis.org.in](mailto:wro@bis.org.in), [mscow@bis.org.in](mailto:mscow@bis.org.in)
4. **For – Kolkata Programme**  
MSCO (Eastern Regional Office)  
Bureau of Indian Standards  
1/14 CIT Scheme VII M,  
V.I.P. Road, Maniktola,  
Calcutta 700 054.  
Tel : 033-23208499, 23208561, 23208626  
Fax : 033-23200891  
Email : [ero@bis.org.in](mailto:ero@bis.org.in), [mscoe@bis.org.in](mailto:mscoe@bis.org.in)
5. **For – Bhopal Programme**  
Head (Bhopal Branch Office)  
Bureau of Indian Standards  
Commercial cum office Complex, Manakalaya,  
opp.. Dushere Maidan,  
E-5, Arera Colony, Bittan Market,  
Bhopal – 462016  
Tel: 0755-2423449  
Fax: 0755-2423451  
**Email: [bplbo@bis.org.in](mailto:bplbo@bis.org.in)**
6. **For – Rajkot Programme**  
Head (Rajkot Branch Office)  
BUREAU OF INDIAN STANDARDS  
NSIC Administrative Building,  
NSIC Campus, Aji Industrial Area,  
Bhavnagar Road, Rajkot-360002  
Tel 0281- 2385159, 2385160  
FAX: 0281-2378251  
**E-MAIL: [rbo@bis.org.in](mailto:rbo@bis.org.in)**

7. **For – Hyderabad Programme**  
Head (Hyderabad Branch Office)  
Bureau of Indian Standards  
M-4 Block, Ist Floor  
Manoranjan Complex, M J Road  
Hyderabad 500 001  
Tel. - 040-24731082,24731091  
Fax:- 040-24731086  
E-mail : [hbo@bis.org.in](mailto:hbo@bis.org.in)

8. **For – Chennai Programme**  
MSCO (Southern Regional Office)  
Bureau of Indian Standards  
C.I.T. Campus, IV Cross Road,  
Chennai – 600 113  
Tel: 044-22452080, 22541984  
Fax : 044-22542158, 22541087  
E-mail : [sro@bis.org.in](mailto:sro@bis.org.in)

**NOMINATION FORM**



**SEMINAR ON ACHIEVING EXCELLENCE IN QUALITY -  
RAJIV GANDHI NATIONAL QUALITY AWARD**

**PLACE:** Jaipur/Mumbai/ Kolkata/Bhopal  
(Tick [✓] one only)

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**INFORMATION ABOUT NOMINEE (S) \***

**Name** \_\_\_\_\_

**Designation** \_\_\_\_\_

**Organization** \_\_\_\_\_

**Mailing address** \_\_\_\_\_

**Telephone No.** \_\_\_\_\_

**Fax** \_\_\_\_\_

**E-mail** \_\_\_\_\_

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**DETAILS OF PAYMENT**

**Demand Draft Number:** \_\_\_\_\_ **Date** \_\_\_\_\_

**Amount** \_\_\_\_\_

**Drawn on:** \_\_\_\_\_

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\* **Separate nomination form to be filled for each nominee**  
**Duly filled nomination form should reach at least 3 days before the commencement of the seminar.**